TWEDDLE GROUP

FOR OEMS, DEALERS & SERVICE NETWORKS

THE RIGHT FIX, THE FIRST TIME FOR EVERY TECHNICIAN ON YOUR TEAM

Your best technicians are retiring faster than you can train replacements, and new hires need three to five years to develop real diagnostic instincts. Troubleshooter instantly closes the gap. Processing engineering design data and actual service session results, it analyzes the reported symptoms and error codes and quickly guides the tech to the most probable root cause, transforming every tech into an expert diagnostician.

LIVE INTEGRATIONS:
OEM DTC Lists & TRACER-X Wiring Navigator

BUILT FOR FAST DIAGNOSIS IN THE REAL WORLD

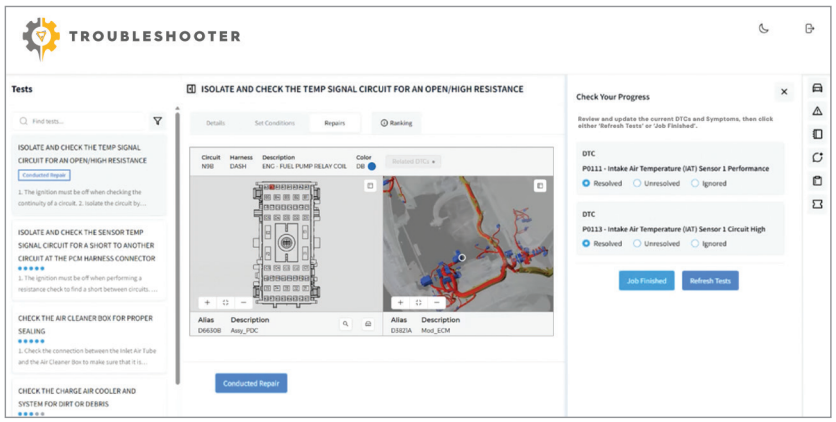
Problems to Solutions in Seconds
Brings dynamic intelligence to every diagnostic path, guiding each tech to the right solution

AI-Powered Root Cause Diagnosis
Guides the technician directly to the root-cause fix 9 out of 10 sessions

Built On Real OEM Data
Diagnostic logic driven by engineering design data and confirmed technician fixes, not a generic database

Fleet-Wide Visibility
Analyzer function tracks diagnostic patterns and technician performance across every location, then presents it all in one convenient dashboard

90% DIAGNOSTIC ACCURACY



OVER 40% *HELP DESK CALL REDUCTION WITHIN THREE YEARS*

The system recommends the most relevant test, processes the results, and responsively restructures the procedure, so there's no random list to sort through. Complex wiring failures route the tech into the TRACER-X wiring navigator. Best of all, each repair strengthens the intelligence of the entire system.

MORE THAN A TOOL, IT'S AN END-TO-END DIAGNOSTIC SYSTEM

AUTOMOTIVE | EV & ELECTRIFICATION | HEAVY EQUIPMENT | POWERSPORTS

EQUALIZE
Rookies work like veterans, instantly. Veterans get even faster

EMPOWER
Every diagnosis feeds the network, slashing help desk reliance

REPAIR
Each confirmed fix improves technician efficiency and system accuracy

REQUEST A DEMO

Book a 30-minute walkthrough and see Troubleshooter in action